

# Meeting Member Needs... Fun, Flexibility & Service

### Please review the following materials included in the handout:

- a. Marketing Communications Chairperson Guide
- b. LCI Club Brand Guidelines

You can gain additional insight and information by familiarizing yourself with the documents and training materials from the Lions Clubs International website:

- a. Club Resource Center
- b. Lions Member Resource Center
- c. Logos and Emblems
- d. Social Media Marketing
- e. **SMILE** (Social Media Including Lions Everywhere)

# Thank you for participating!

If you have any questions, please contact your District 27-D1 Global Action Team:

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# Marketing Communications Chairperson Guide

# **Get Ready for Your Role**

As the marketing communications chairperson, you play a dynamic lead role in your club. In this exciting position, you'll inspire and motivate new and current members, increase your club's visibility in the community and increase the impact of your projects and membership initiatives.

Get ready to meet new people and use your creativity to keep your community informed and engaged in all the great things your club is doing.

# Three Steps to Success

No one knows your club better than you. Here are three ways you can promote the key activities of your club.



### Shine a light on your service

Lions are built to serve. Be sure to let the community know about your service projects, fundraisers and community events. This will help people understand who you are, what you do, and why they should join you in service.



When planning an event, think about how you'll promote it before, during and after the event.



### Tell your stories

Lions have the greatest stories on earth. Storytelling is a powerful way to help people understand your club and all the good you are doing for those in need. Authentic human experiences help people connect on an emotional level and inspire change.



Great photos get attention, so take lots of photos of Lions serving and smiling. Get close when you're photographing for the best images.



# Promote your membership

Your club can do more good with more members. Promoting membership events to the community is a great way to make sure that caring men and women show up at your events.



Don't forget that every service project and club event is an opportunity to find new members.

# **Engage Your Community with Facebook**

There are a lot of great social media platforms that can help you promote your club, but Facebook is the biggest. If your club doesn't have a Facebook page, now is the perfect time to create one! It's a great way to promote projects and events, and share photos and connect with members, potential members and partners.

# Create Facebook "Events" for your projects

Facebook allows you to create special "Event" pages that can help you raise awareness of a project, invite friends and family, and provide updates to those who RSVP.



QUICK TIP

Include keywords in your Event title and description so that Facebook users can find it easily when searching for events in your area.

# Post photos and stories

Don't just tell people what you're doing—show them. Post photos of your events, your service projects and your members so people can see your service in action.



Quotes and testimonials from the beneficiaries of a service project are a powerful way to show how you're making a real difference in the lives of the people you serve.

# **Build your community**

Use Facebook as a networking tool to connect with your community. Extend your reach by engaging with partner organizations and local businesses. Invite members to like your page, and encourage them to share posts to their personal profiles. Use messages and comments to communicate directly with potential members. Build your club's brand as a difference-maker in the community.



Make social media a team effort! Assign multiple admins and editors to your Facebook page so others can access and collaborate.



# Shine a Spotlight on Your Club with Public Relations

Public relations (PR) includes a lot of things, both big and small. Working with traditional media outlets is a big part of PR, but it also includes publicizing the work your club is doing, and the conversations you have with people in the community.

Here are some simple PR strategies that can help you increase your visibility in the community, and show people that your club is not just vital, but also worth joining.

# Leverage your local media

Newspapers, TV, radio and bloggers are always looking for good news. Identify the key media in your community, and try to find the bloggers and reporters who cover local projects like yours. Let them know when you're going to host a project or event in case they want to cover it, and send them photos, outcomes and stories after the event so they can turn it into a story.

### Meet with local officials

Community influencers can help you spread the word about your club, so take time to get to know your local government officials, such as your mayor, trustees and chamber of commerce members. Let them know what your club is doing in the community, and enlist their help in promoting your club. Keep them updated on club activities, and try to attend some of their meetings.

### **Connect with local businesses**

There's nothing quite like talking to people to help get the word out. So talk to local business owners and managers, and tell them how your club is benefiting the community. They may be willing to sponsor a club event, or allow you to leave flyers in their businesses.



Many media outlets use social media to find story leads, so stay active on social media to help get the media's attention.





# Leverage the Power of the Lions Brand

The Lions brand is one of the most recognized in the world. It helps define who we are. Here are some ways that you can leverage the Lions brand to enhance your own.

# Use marketing materials to get the community's attention

Flyers, ads and handouts help get people to your projects and membership events. Be sure to include your contact information and the Lions logo on your materials. Post flyers and posters in public places and local businesses, and be sure to have materials on hand to give to potential Lions who attend your events to help recruit new members.

# Wear Lions gear to show your pride

Encourage members to wear their Lions gear while serving in the community. This is one of the most powerful ways to promote the Lions brand.

# Be a brand ambassador—everywhere

As the marketing communications chairperson, you are the club's brand ambassador. But it's important to remind your members that each one is also a brand ambassador who represents your club. So be sure that members share the impact, pride and joy of being a Lion with others.

# Lionsclubs.org is your place for marketing resources

Get logos, brand guidelines, videos, social media guides and everything else you'll need to succeed at **lionsclubs.** org/marketing!



# QUICK TIPS

Promote all major club events. This includes before, during (on social media) and after.

A little planning goes a long way. Think about what you want to accomplish, who you want to reach, and the best way to do both. Set some realistic goals to stay on track.

Collaborate with key club members. Work closely with your membership chairperson and service chairperson to help promote projects, events and success stories.

Keep your club posted on your progress. Report your efforts at club meetings, and explain how your club benefits from good public relations and marketing.

Most of all, have fun!





# Lions Clubs International Club Brand Guidelines

How to represent the world's premier service organization.

# Why do brand guidelines matter?

Brand guidelines help Lions Clubs International show the world who we are and what we do best. When our clubs all use the same language, logos, fonts, colors and image guidelines, we create a universally recognizable face for the world's leading service organization.

Correctly using these brand guidelines also helps us preserve our organization's trademarked logos and messages, such as 'We Serve™', so they may continue to be used by Lions for years to come.

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# 1.0 // Verbal guidelines

# 1.1 Speaking in Lion

### **Our Name**

First usage: Lions Clubs International

Second usage: Lions International

Use "organization" rather than "association" when referring to Lions International as a general entity.

Avoid the following terms when referring to the organization:

- Lions Clubs
- Lions
- LCI

### Lions

"Lions" refers to our members, not our organization, and is always capitalized.

Use "Lions" when talking about collective attribution (e.g., Lions' service, Lions' compassion, Lions' commitment).

Use "Lions club" and "Lions clubs" with a lowercase 'c' when referring to clubs.

# 1.2 Our boilerplate

# **Using our boilerplate?**

Our organizational boilerplate is standardized language used in press releases, fact sheets and media responses to help consistently define Lions International.

### Examples:

- Your local newspaper wants to write an article about a service project your club recently organized. You send the details of the service project to the newspaper, and also include a boilerplate to provide background on who we are as an organization.
- You are writing a press release on a new partnership between your club and another local organization. The boilerplate is included at the bottom of the press release to provide additional context.

### **Lions International boilerplate**

Lions Clubs International is the largest service club organization in the world. Our 1.42 million members in more than 48,000 clubs are serving in over 200 countries and geographic areas around the globe. Since 1917, Lions have strengthened local communities through hands-on service and humanitarian projects, and we are able to extend our service impact through the generous support of our Lions Clubs International Foundation. We are focused on supporting sight, hunger, the environment, childhood cancer and our new global cause, diabetes, to help address some of the biggest challenges facing humanity. Lions have set an ambitious goal of helping 200 million people per year so we can bring even more service to more people than ever before. For more information about Lions Clubs International, visit lionsclubs.org.



# 2.1 Using the emblem and nameplate

### The Emblem

The Lions Clubs International emblem should only ever be used as pictured below. Corect use of our emblem helps us protect trademarks on the emblem worldwide. When you use the emblem as pictured here, you help us preserve our most important symbol for future generations of Lions.

# **The Nameplate**

The nameplate is the correct way to show the name of our organization on your marketing materials. While the **emblem** may be used alone, the **nameplate** should only be used alongside the emblem. When the emblem and the nameplate are shown together, this is called the **signature**.



**EMBLEM** 

# **Lions Clubs International**

**NAMEPLATE** 



**SIGNATURE** 

# 2.2 Dos and don'ts

### **ACCEPTABLE**



# **Lions Clubs International**

### **UNACCEPTABLE**

Do not distort.



**Lions Clubs International** 

Do not reconfigure elements.



**Lions Clubs International** 

Do not alter colors.



**Liops Clubs International** 

Do not screen back colors.



**Lions Clubs International** 

Do not alter the typeface.



Lions Clubs International

Do not crop the signature.



🔼 Lions C. .

Do not tilt.



Lions Clubs International

Do not put the logo over a pattern.





# 3.1 Color palette

### **YELLOW**

### **BLUE**

Pantone® 287 100C 72M 2Y 12K 0R 51G 141B HTML #00338D

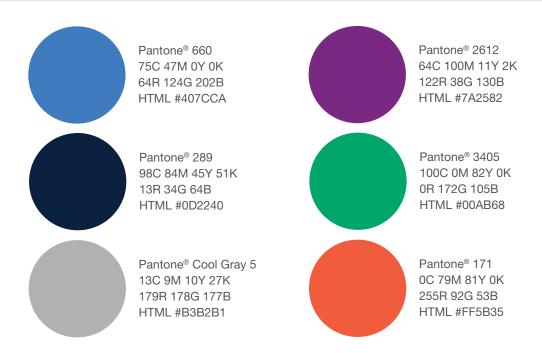
### **GRAY**

Pantone® Cool Gray 11 65C 57M 52Y 29K 85R 86G 90B HTML #55565A

# **Primary color palette**

The Lions Clubs International primary color palette consists of yellow, blue and gray.

The primary palette is to be used extensively for large areas of colors fills, typographic treatments and as accents.



# The secondary color palette

The Lions International secondary color palette complements our primary palette. These colors provide an extension to the brand and should be used sparingly.

The secondary palette colors work well as accent colors and are a way to add energy and emphasis.

# 3.2 Typography

### **Primary typeface**

Helvetica Neue has been chosen as the primary typeface for Lions Clubs International communications. The different weights in this typeface allow for flexibility and creative expression in text and display.

Helvetica Neue Font Family

# We're making a world of difference

# **Secondary typeface**

Adobe Caslon has been chosen as the secondary typeface for Lions Clubs International communications. This font should be used in areas of longer form text that fall beneath headlines. It should not be used as headlines or subheadlines.

Adobe Caslon Font Family

We're making a world of difference

# The default typefaces

Helvetica, Arial and Times have been chosen as the default typefaces for Lions Clubs International communications.

They should be used for word processing or when the primary and secondary typefaces are not available.

Helvetica Font Family

# We're making a world of difference

**Arial Font Family** 

# We're making a world of difference

Times Font Family

We're making a world of difference

### Non-Roman typefaces

For languages that do not use the Roman alphabet, please choose fonts that compliment our chosen Roman typefaces or fonts that communicate best in your geographic area. We recommend fonts that work well with simpler sans-serif fonts that are not too ornate or decorative.



# 4.1 Taking great photos









# **Light and focus**

Great lighting is the key to great photography. Taking photos outside in daylight is always recommended, as daylight floods your image with natural light and makes details easy to see. Try to avoid using the flash on your phone or camera. The subject of the photo should always be clear and in focus.

# **Composition**

Framing your subject is an important part of taking a good photo. We recommend learning about the rule of thirds, which dictates photos look more pleasing when subjects are placed strategically within the frame. Some cameras even have an option to show a grid over your screen, which can help you to apply the rule of thirds for ideal composition.

### **Candid action**

Candid photos of your subjects interacting naturally are more effective than "posed" or "staged" photos. Photos of Lions serving their community are a great place to start. Natural "action" shots of service create a sense of positivity and highlight Lions doing what they do best.

# 4.2 Dos and Don'ts









- Photos use natural light and are bright and colorful.
- Subject of photo is in focus.
- Photos feature Lions in action.







### Don't

- Photos in bottom row are poorly lit too dark and too light, respectively.
- Top photo is staged and posed, and fails to express what Lions do.

# 4.3 Using images

# **Avoid image search engines**

It may be easy just to use images you find through search engines such as Google or Pinterest. But did you know that you may be violating copyright by doing so? Photography and graphics found online may be free to download, but that does not mean you may use them without credit. Images found in search engines are usually shown outside the context of the webpage they were originally posted on, and may not be free to use.

### Do your research

Copyright law varies by country. Be sure to investigate any relevant laws regarding attribution and copyright in your country before using images not taken by you personally.



### Where to find images

When searching for stock images, stick with websites that offer images in the public domain or with no copyright restrictions. One common form of creative licensing found online is the 'Creative Commons' license. These licenses allow creators to share work such as photos online, while also clearly stating how the creator permits those works to be used. Most works with a Creative Commons license are free to use, but sometimes require you to credit the creator. You can search for works with these licenses on the Creative Commons website. Most importantly: always check the license listed with a photo before using it.

### **Giving credit**

Some image licenses require you to give the original creator credit. To do this, simply add a line of text identifying the image creator just inside or just below the image.



Photo by: slobo

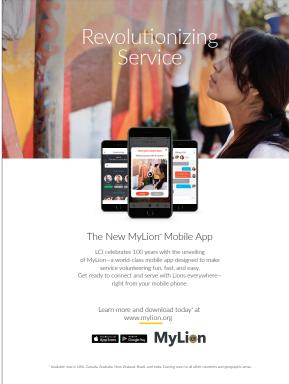


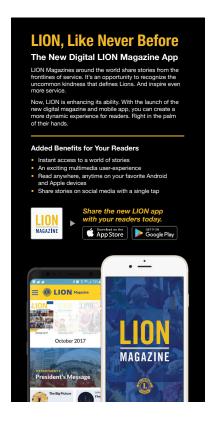
# 5.1 Digital examples



# 5.2 Print examples



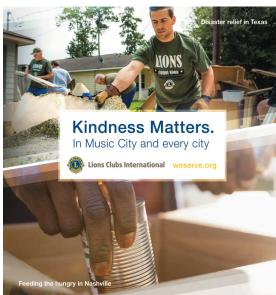




Select advertising and handouts

# 5.3 Out-of-home examples







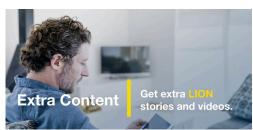




Environment samples (billboards, bus shelters, etc.)

# 5.4 Social examples

















Video advertising and facebook posts



# 6.1 Iconography



# An icon for every cause

Each of our global causes has an icon associated with it.

These are to be used in all marketing of individual causes to help create unique branding.

When all causes are featured, all icons should be included, or none.



# 7.1 Aligning with brand

# **Aligning with brand**

Having a unified brand creates a consistent identity for Lions and Lions International at both the local and global level. If you have questions on the contents of the brand guidelines or branding questions in general, contact us at lionsbrand@lionsclubs.org.